

IBQMI TQM TRAINER®

Questions

90

Passing score

80%

Timeframe

120 minutes

Enrollment Validity

180 days

Attempts

Two

This TQM senior management title can only be awarded by IBQMI®. You will have the privilege of using it on your CV for a lifetime.

All our certifications are internationally recognized by major corporations.

You may receive PDU credits (PMI) and Scrum Education Units (Scrum Alliance). [Learn more](#)

All our certifications are fully online & independent of time or location.

Enroll for a certification 24/7—with or without having a training.

Summary of the –IBQMI TQM TRAINER®– Certification

As an IBQMI TQM TRAINER®, you will enhance quality through systematic analysis and improvement of work processes. An IBQMI TQM TRAINER® is a corporate senior trainer who interacts with employees on-site to ensure the most effective execution of corporate standards. These coaches are typically employed to make ambitious advances in Process Improvement, Customer Satisfaction and Organizational Development. They provide guidance in leadership and the implementation of continuous improvements.

The exceptional advantages of our certifications:

- No Hidden Fees! We do not charge membership fees

- **Save \$95 USD** and get this training material included with this certification. See the IBQMI TQM TRAINER® training material at [Amazon](#) 
- Our certificates are valid a life long. You do not need to renew your certificate
- Entry to our competence center as a validated expert.
- Unlimited downloads of your stored certificate.
- The IBQMI® certification badge.

Each certificate includes:

- The name of the qualified expert
- The protected qualification title of which you are allowed lifelong use: **IBQMI TQM TRAINER®**
- Your unique alphanumeric serial number that verifies the authenticity of your certification.
- The signatures of the Board of Directors



What benefits do I have by enrolling in this certification exam?

You will learn to plan total quality policies, programs, and initiatives. The IBQMI TQM TRAINER® creates processes and systems based on customer feedback and various research that will greatly assist the development of your organization. As an IBQMI TQM TRAINER®, it is your responsibility to create a strategic focus on continuous improvement across an entire organization based on customer needs. You will develop and maintain quality control processes and enjoy a position of considerable influence.

Additionally, you will ...

- Be able to challenge quantified goals and data-driven benchmarking
- Coach the organization in the use of systematic measurement
- Be enabled in Process Improvement, Customer Satisfaction and Organizational Development

- Be a senior expert of cross-functional processes and team management
- Know the steps needed for managing the transition of an organization
- Have the knowledge to reduce product and service costs
- Be able to reduce development cycle times
- Develop evaluation methods and standards which can be objectively analyzed
- Improve team performance and reduce waste to increase profitability.
- Never compromise quality



Job Outlook chief executives*

2026

8%



2017 Median pay for chief executives in Management*

\$183,270 USD

*<https://www.bls.gov> - U.S. Bureau of Labor Statistics

[See More benefits](#)

Syllabus of IBQMI TQM TRAINER®

IBQMI®

IBQMI TQM TRAINER®

TQM LEADERSHIP, QUALITY AND EXCELLENCE!

Master the management strategy that aims to deliver long term success through customer satisfaction.



Understand continuous improvement, statistical process control, product design control and lead your business partners in the creation, implementation, and evaluation of Total Quality Management (TQM) programs as an IBQMI TQM TRAINER®

2020 edition | International Business and Quality Management Institute, LLC

What does the syllabus encompass?

This is a senior management education syllabus that uses the most holistic approach to TQM on the market. You will learn a vast set of management techniques, existing improvement efforts, and specialized technical tools under a disciplined structure focused on continuously improving all processes. The official training material ensures that organizations are doing things the most efficient, effective, and productive way, every single day of the week, and on every single component that they're working on. The IBQMI TQM TRAINER® handbook covers the strategic and organizational practices for creating and capturing value for sustainable competitive advantage – including how to manage organizations, analyze performance, and develop strategies both within a business and across a portfolio of businesses.

What will be my qualification level after passing the final exam?

As an IBQMI TQM TRAINER®, you will enjoy a position of influence which will involve making major decisions and setting constraints on those made by others, to ensure that a company's products meet client or consumer demands. An IBQMI TQM TRAINER® has an unchallenged senior expert authority, based on experience, qualifications and expertise.

The topics of the official training material for this certification are as follows:

1. The eight key elements of TQM
2. TQM and ISO 9000 similarities
3. Quality scale
4. Numerical quality control
5. Total quality control
6. How TQM transform organizations
7. Deming's system of deep knowledge
8. Quality costs categories
9. Costs of opportunities
10. Tangible and intangible costs
11. Quality conformance level
12. Quality cost system elements
13. Objectives of quality circles

14. QCs meet road maps
15. Accuracy vs. precision
16. Quality loss function concepts
17. Design of experiments (DOE)
18. Noise variables
19. Value engineering methodology
20. Kano's client satisfaction model
21. Customer retention
22. Supply chain management
23. Quality function deployment (QFD)
24. Tools and procedures related to a quality management system
25. Business process reengineering (BPR)
26. Benchmarking phases
27. Continuous improvement and kaizen
28. The PDCA cycle
29. Continuous quality improvement (CQI)
30. The 5S
31. Organizational changeover to TQM
32. Quality framework definition
33. Strategic plans and quality strategy
34. Quality policy deployment
35. Quality strategy evangelism in your organization
36. Shaping and organizing a total quality plan
37. Quality audits, review, and self-assessment
38. Quality assurance (QA)
39. Technical definitions of performance measures or metrics

40. Performance measurement processes
41. FMEA (Failure Mode and Effects Analysis)
42. Seven tools for TQM and planning
43. Seven tools for quality control
44. Six Sigma (6σ)
45. DMAIC methodology